### **Macon County Social Services Board**

December 19, 2012 Minutes

### **Call to Order**

Dinah Mashburn called meeting to order. Members in attendance were Dinah Mashburn, Chair, Jim Garner, and Jeff King. Also attending was Jane Kimsey, Director and Secretary to Board.

# Minutes

Open and Closed Session Minutes of the November 21, 2012 Board meeting were reviewed. Minutes were approved on motion of Jim Garner, second by Jeff King.

# Financials

Monthly revenues and expenditures continue within budget. TANF Block Grant funds for the remainder of this fiscal year appear to be more stable, which the TANF Cash Savings have not been budgeted due to receiving quarterly. Decision will have to be made on how to expend these dollars within next couple of months.

# **Program Reports**

Food and Nutrition performance report was highlighted by Sheila Conley, Supervisor and Gwen Taylor, Planner and Evaluator. The Point in Time Statistical Report compiled every year based on November numbers was presented for information. (Copy attached.)

### **Old Business**

Additional funding for both Crisis Intervention Program and Low Income Energy Assistance Program has been received. Total of \$216,451 for CIP and \$95,610 for LIEAP have been awarded for this fiscal year which leaves \$98,743 for CIP eligible recipients and \$67,710 for LIEAP eligible recipients. CareNet has continued to administer the program and will receive additional energy assistance administration funds.

NC FAST implementation has become increasingly frustrating due to the system "workarounds" that create additional and unnecessary work time. State is being continually apprised of errors and inefficiencies discovered. Most recipients have been very understanding of the system conversion issues.

Mass Care Shelter planning session was held, with great attendance. Communication and clearly defined roles/expectations will be critical in opening future shelters, in particular, fully understanding how Red Cross will interface with the county partners to meet the newly required functional needs support services requirements. Director will be meeting with the regional Red Cross rep to further define procedures.

### **New Business**

The 7 Western most DSS Directors will be hosting a Legislative Briefing for the Legislators in this area on the 17<sup>th</sup> of January. Social Services issues both locally and state wide will be presented.

A communication phone tree was purchased as a way to remind Food and Nutrition recipients to turn in their monthly recertification reviews. Approximately 400-500 reviews are due each month, which if the recipients do not turn their review in, then the case terminates and a new application must be processed which creates unnecessary work. The phone tree is an effort to prevent "churning", the term given to this process of having to take preventable applications when reviews are not returned timely. Some counties have reduced churning by 40% after utilizing a phone tree reminder system. Personal Care Services in Adult Care Homes are being terminated for individuals that no longer meet new service criteria, which will be assistance with 3 ADLs (Activities of Daily Living) when criteria was 2 ADLs. Grandview Manor administrator has indicated that only a few of their residents will be impacted and GVM does not plan to discharge anyone due to this change that becomes effective January 1, 2013.

A new Assisted Living Facility is being planned located near Macon Bank Corporate Office. Opening of this facility will be closely monitored due to the financial impact it will have on the county budget as result of residents that qualify for Special Assistance are funded at 50% county cost.

### **Closed Session**

Jeff King made motion to go into Closed Session to discuss confidential case information, personnel and contracts. Jim Garner seconded, and motion carried. Board returned from Closed Session.

#### Next Meeting

Next scheduled meeting is Wednesday, January 16 at 9:00 am in the DSS Administrative Conference Room.

Meeting adjourned.

APPROVED BY:

Chairman/Date

Secretary/Date